

PRACTICE POLICY

We will make every possible effort to serve our patients in the way we ourselves would wish to be looked after.

To provide the best facilities in which to care for our patients oral health needs. To ensure all our staff are given the opportunity for development, further training, ongoing assessment and respect. To assess new ideas and equipment and to incorporate these into this practice for the good of patients and staff.

This Practice was started in June 1984 as a one man practice and has grown since that date. We now have two dentists, three qualified dental nurses and a receptionist, providing a large range of Dental services. The practice has modern equipment and uses up to date materials and techniques including a new CAD/CAM system. We encourage further training of our staff and all the Dentists are involved in Postgraduate Education. All our Dental Nurses are qualified and will be registering with the General Dental Council.

The practice has a ground floor surgery suitable for wheelchair access and a ground floor patients toilet.

APPOINTMENTS

This Practice operates a postal recall system informing patients of their next check up appointment. We operate a system of fining for missed appointments (except for under 18 year olds) if less than 24hrs notice is given to cancel. It is your responsibility to attend appointments made for you. Let us know if you wish to alter appointments; other patients may require to be seen at these times. If you require urgent treatment please contact us in the morning and we will do our best to accommodate you.

Outside Practice hours, registered patients can use the Emergency phone number. This is for severe Dental Emergencies Only!

Helpline for registered patients:
07973 28551

PRACTICE HOURS

MONDAY	08.30 To 18.00
TUESDAY	08.30 To 17.00
WEDNESDAY	08.30 To 12.30
THURSDAY	08.30 To 18.00
FRIDAY	08.30 To 17.00
LUNCH	13.00 To 14.00

Bur^{tooth}ett

Dental Group

**8 Church Street,
Cramlington,
Northumberland,
NE23 6QQ**

Creating a positive impression

01670 716671

www.thiswonthurtabit.co.uk

DENTISTS

RICHARD HURST BDS DGDP

Richard Hurst is the Principal Dentist in this Practice. Qualifying in 1981 at the University of Newcastle Upon Tyne he worked as an associate in an established practice for three years before starting this practice in Cramlington in 1984. He obtained the Diploma in General Dental Practice in November 1996.

OLIVIA NEWTON BDS MFDS

Olivia Newton (nee Murray) qualified in July 1999 at the University of Newcastle Upon Tyne and joined the practice on 1st August 1999 as a vocational associate, and continues with the practice as an associate. Olivia obtained her MFDS in May 2002.

WE CAN PROVIDE YOU WITH

- Private Dental Care
- Children s Dental Care
- Cosmetic dentistry
- Tooth coloured fillings
- Life like Cerec® porcelain crowns
- Flexible Valplast® partial dentures
- Soniwhite® Tooth Whitening
- Burnett Dental Maintenance Scheme

ORAL HEALTH

Your mouth is an important part of your body, and good oral health is an integral part of overall health. Apart from the teeth and gums, the mouth contains the tongue and mucous membranes covering its surface. Like any complex mechanism it requires regular maintenance at home and at the Dental Practice. Twice daily tooth brushing at home using a well designed brush and a fluoride toothpaste minimises the build up of plaque around the gum margins, helping to prevent bleeding gums, tooth decay and bad breath. Regular check-ups at the Dental Practice monitor the health of your teeth, gums and mouth. Advice, treatment when required, together with special investigations involving radiographs, cancer screening and referrals, will ensure your mouth will be maintained in good health. Your dentist can also advise you on how diet can affect your oral health.

LIFE LONG LEARNING

All dentists at this practice are actively involved in 50+ hours of CPD each year required for recertification. This involves attending courses, peer review and audit.

OPTIONS

From the 1st January 2006 this practice will have the following policy on treatment options. New patients will only be accepted on a private basis, unless they are under 18 years of age. Burnett Dental Maintenance Plan is available which is our own monthly payment scheme paid by direct debit. The HSA Scheme is also offered. Both Schemes cover emergency treatment and treatment following dental injury. Full details can be obtained from your dentist or reception. The Private option is on a fee per item basis with each treatment option attracting its own fee. Reception can only provide a guide cost of any treatment required; a consultation is required prior to providing an individual with a written estimate. Your Dentist is best placed to advise which option you should choose, although reception can answer your general enquiries.