

# BURNETT DENTAL CARE PLAN

GIVES YOU THE BENEFITS OF  
ONGOING PREVENTATIVE CARE...

**Burnett**  
Dental Group

...AND ENABLES YOU TO BUDGET  
FOR YOUR DENTAL COSTS.

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## Burnett Dental Care Plan, Terms & Conditions:

### 1. Explanation of terms used

In these conditions:

- "the contract" means these conditions;
- "your dentist" means the goodwill owning practitioner although you will be seen for ongoing dental care by your individual dentist.
- "DPAS" means Dental Payment Administrative Services LTD, our collection agent.

### 2. Treatment to which you are entitled

Except as mentioned in conditions 3-5, the contract entitles you to receive all the dental treatment normally provided by a general dental practitioner to maintain dental health, including:

- Two dental check-ups in each calendar year.
- Advice when requested.
- Radiographs as required.
- Restorations (fillings) when required in an appropriate dental material,
- Root canal therapy.
- Extraction of teeth and removal of roots not requiring specialist care.
- Scaling and polishing of teeth, including periodontal treatment not requiring specialist care.
- Provision, repair and maintenance of prostheses, including crowns, bridges and dentures at a 10% discount of our normal private fees.

### 3. Treatment to which you are not entitled

The contract does not entitle you to:

- Orthodontic appliance therapy.
- The provision, repair, or replacement of dental implants and related superstructures.
- Treatment (if any) which you and your dentist agreed at the start of the contract should be excluded.
- Tooth whitening, power bleaching and at home tooth bleaching treatments.
- Treatment that is purely cosmetic.
- Restorations involving the use of the Cerec 3D CAD/CAM technology.
- Implant treatment. (Placement of implant device and superstructure)
- Treatment for the consequence of dental injury (although this is covered by section 7)
- Treatment required that is in addition to that reasonably considered appropriate by your dentist to maintain your dental health.

### 4. Prescriptions and Laboratory Charges

Your monthly fee does not cover pharmaceutical prescription costs or dental treatment including a laboratory charge, which must be paid in addition. As an alternative in the case of laboratory charges, your dentist may choose to give you a 10% discount from their normal private fee. The quote for advanced dental treatment is valid for the next 30 days, treatment needs to have been booked or a 15% deposit paid.

### 5. Emergency treatment

Your entitlement under the contract includes reasonable access to out-of-hours emergency treatment, which your dentist may provide directly or through any emergency cover arrangements in which your dentist participates. Please note your monthly fee does not cover any charge which may be made for call-out or for telephone consultation ( see condition 7 ). Please note that a policy excess charge of £15 is payable for an emergency call out.

### 6. Treatment by another practitioner

The contract is with your dentist alone. If you are referred, for specialist treatment or for any other reason, to another practitioner who treats you independently of your dentist, this will not be covered by the contract and you will be responsible for the other practitioner's fees.

### 7. Supplementary insurance

Provided you pay the initial registration charge and first monthly fee, you become entitled to the insurance, which DPAS maintains on your dentist's behalf. This insurance continues while you continue to pay your monthly fees via DPAS. Separate leaflet details insurance benefits.

### 8. Payment

This will normally be arranged by direct debit in favour of DPAS as collecting agents for your dentist.  
Other arrangements are possible e.g. annual payment, by consulting the Burnett Dental Plan Co-ordinator at the practice.  
An initial fee of £10 is payable with your first instalment as a registration fee.  
Laboratory fees and fees for items not covered by the contract are to be paid directly to the practice.

### 9. Family Discounts

- 2 family members 5% reduction in monthly charges\*
- 3 family members 10% reduction in monthly charges\*
- 4 or more family members 15% reduction in monthly charges\*

\*Reductions apply when one direct debit/annual payment is in operation covering all eligible family members.

### 10. Alteration to Monthly Fees

The monthly fee can be altered on 1st July in any year, or at any time if your group rating changes; but you must be given at least two months written notice of any increase. The net amount payable each month will also change according to any variation in family discount available to you.

### 11 Your Responsibilities

You must keep appointments made with your dentist. Missed appointments will result in a fine, unless you provide the practice with 24 hours notice that you are unable to attend. The current fee is £50 per appointment, this reflects the hire charge for the surgery during your appointment. Missed appointments deny other patients from using this surgery time. You must also attend your dentist when requested for regular examination, accept the treatment your dentist advises and promptly inform your dentist of any injury, problem, or other material matter affecting your dental health; and if you fail to do this you will be liable to pay any reasonable fees for treatment necessary to restore you to dental health which would otherwise have been avoided. Please keep the practice informed about any change of address or phone number.

### 12. Ending the Contract

You may end the contract by giving not less than 21 days written notice to your dentist and to DPAS expiring on the last day of a month. Your dentist may end the contract by giving you two months notice in writing.

### 13 Non Payment

If the monthly fee is unpaid one month after it is due, your dentist may end the contract immediately by giving you written notice to that effect. If this happens the insurance cover will also end immediately; but you will still be liable for all sums outstanding to your dentist.

### 14 Contract Not Transferable

The contract, (being with your dentist alone), may not be transferred to a dentist at another Practice.

You can transfer between dentists at this Practice.