

BURNETT DENTAL MAINTENANCE PLAN



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Burnett Dental Maintenance Plan, Terms and Conditions.

1. Explanation of terms used

In these conditions:

- "The contract" means these conditions:
- "Your dentist" means the goodwill practitioner although you will be seen for ongoing dental care by your individual dentist.
- "DPAS" means Dental Payment Administrative Services LTD, our collection agent.

2. Treatment that is provided within the monthly charge

- Two dental check-up appointments each calendar year.
- Scaling and polishing of teeth twice a year, normally at the check up appointment. Sufficient time will be allocated.
- Small routine Radiographs as required.
- Advice when requested.
- Accident and emergency cover via DPAS, (this includes out of hours access and telephone consultation).

3. Treatment that is not covered by the monthly charge

- Restorations (fillings) when required in an appropriate dental material,
- Root Canal Therapy.
- Radiographs other than routine bitewing.
- Extraction of teeth and removal of roots not requiring specialist care.
- Provision, repair and the maintenance of prostheses, including crowns, bridges and dentures.
- Periodontal treatment
- Orthodontic appliance therapy.
- Tooth whitening & cosmetic treatment.
- The provision, repair or replacement of dental implants, and related superstructures.
- Any other dental treatment not mentioned in section 2.

While on this maintenance scheme you are entitled to 10% discount from the private fee scale current at the time of treatment, a written quotation will be supplied. The quote is valid for the next 30 days, treatment needs to have been booked or a 15% deposit paid. Treatment for the consequence of dental injury, (although this is covered by section 7).

4. Prescriptions and Laboratory charges

Your monthly fee does not cover pharmaceutical prescription costs or dental treatment including a laboratory charge, which must be paid in addition. As an alternative in the case of laboratory charges, your dentist may choose to give you a 10% discount from their normal private fee.

5. Emergency Treatment

Your entitlement under the contract includes reasonable access to out-of-hours emergency treatment, which your dentist may provide directly or through any emergency cover arrangements in which your dentist participates. Please note your monthly fee does not cover any charge which may be made for call-out or for telephone consultation (see condition 7).

6. Treatment by another practitioner

The treatment is with your dentist alone. If you are referred, for specialist treatment or for any other reason, to another practitioner who treats you independently of your dentist, this will not be covered by the contract and you will be responsible for the other practitioner's fees.

7. Supplementary insurance

Provided you pay the first monthly fee, you will become entitled to the insurance which DPAS maintains on your dentist's behalf. This insurance continues while you continue to pay your monthly fees via DPAS. Certain limits apply to the amount of insurance on various treatments. Consult the current insurance leaflet, which can be obtained from the practice.

10. Alteration to Monthly fees

The monthly fee can be altered on 1st July in any year, but you must be given at least two months written notice of any increase.

8. Payment

This will normally be arranged by direct debit in favour of DPAS as collecting agents for your dentist. Other arrangements are possible e.g. annual payment, by consulting Burnett Dental Plan co-ordinator at the practice. Laboratory fees and fees for items are not covered by the contract are to be paid directly to the practice.

9. Family discount

No family discounts apply to the maintenance plan.

11. Your responsibilities

You must keep appointments made with your dentist, and pay any "missed appointments" fees that are reasonably charged if you fail to do so. The current fee is £50 per visit. You must also attend your dentist when requested for regular examination, accept the treatment your dentist advises and promptly inform your dentist of any injury, problem, or other material matter affecting your dental health; and if you fail to do this you will be liable to pay any reasonable fees for treatment necessary to restore you to dental health which otherwise would have been avoided. Please keep the practice informed about any change of address or phone number.

12. Ending the contract

You may end the contract by giving not less than 21 days written notice to your dentist and to DPAS expiring on the last day of a month. Your dentist may end the contract by giving you two months notice in writing.

13. Non Payment

If the monthly fee is unpaid one month after it is due, your dentist may end the contract immediately by giving you written notice to that effect. If this happens the insurance will also end immediately; you will still be liable for all sums outstanding to your dentist.

14. Contract Not Transferable

The contract, being with your dentist alone, may not be transferred to another dentist.